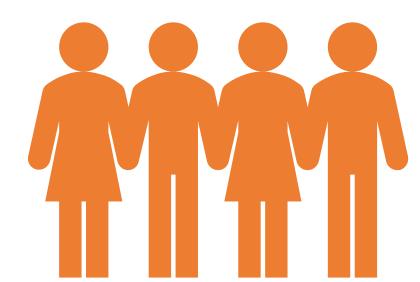
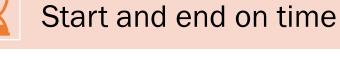


Leadership Forum Network September 19, 2022



Community Norms





Commit to supporting fellow leaders

Hear and respect all voices

Take an inquiry stance



Presenter Information

Allison Arnekrans PhD, LPC, NCC, ACS, BC-TMH Associate Professor of Counseling Central Michigan University arnek1ak@cmich.edu *"I cannot take on one more thing. Not one.*

I have nothing left for myself, my family, even the kids...and isn't that why I am supposed to be here in the first place?"



"The paycheck I receive does not match the amount of work I am given and the overtime I work to try and complete it all." "Self-Care? What is that and where will I fit that in? There are days when I forget to pee until I get home from school and activities at 6pm."

Sound Familiar?

What are other comments related to feeling stressed and burned out that you have heard from your faculty, staff...or even yourself?

When you hear these comments,

- 1) Are they coming home with you at night?
- 2) What do you do? How do you receive them?
- 3) Do you? Or what do you do with this information?



Our FOCUS today is on assessing burnout in YOU and others and examine ways to create wellness!

Self-Assessment: Where are you/your staff currently?

STEP 1: COMPLETE THIS BRIEF ASSESSMENT:

- Burnout Assessment Tool (BAT)
 - Assesses symptoms of Burnout (does used for diagnosing)

STEP 2: PROCESS IT

- Why is it important to regularly self-assess like we just did?
- How do we keep self-care at the forefront and/or as a priority when there are so many other tasks and people vying for our attention?

Identifying, Intervening, & Mitigating Against Professional Burnout What is burnout? WHO recognizes <u>it as an</u> <u>"occupational</u> <u>phenomenon"</u> (5-minutes)



What is Burnout?

- According to the World Health Organization (2022) burnout is defined as "a syndrome conceptualized as resulting from <u>chronic workplace stress</u> that has not been successfully managed. It is characterized by three dimensions:
 - feelings of energy depletion or exhaustion;
 - increased mental distance from one's job, or feelings of negativism or cynicism related to one's job; and
 - reduced professional efficacy."



Terminology

- Common terms used
 - Burnout
 - Compassion Fatigue
 - Secondary Traumatization
 - Stressed
 - Run-down
 - Emotionally exhausted
 - What else have you heard/experienced?
- Our Conceptualization
- For most, it is a gradual process....

Potential Causes of Job Burnout

• Lack of Control

An inability to influence decisions that affect your job (e.g., your schedule, assignments, supervisor)

Unclear Job Expectations

Unclear about the degree of authority you have or what your supervisor or others expect from you

Dysfunctional Workplace Dynamics

Being undermined by colleagues; Micromanaged; Disconnection between leadership and employees

Extremes of Activity

When a job is chaotic and requires the need for constant energy or resources to remain focused

Lack of Social Support

Feeling isolated at work and in personal life might cause you to feel more stressed

Work-Life Imbalance

If your job takes too much of your time and energy that you don't have the energy to spend with your family and friends this can lead to burn out quickly

Any others you can think of or that have impacted your personally or indirectly?

(Yang et al., 2020)

Mindfulness Exercise



• What is Mindfulness?

 American Psychological Association describes mindfulness as "a moment-tomoment awareness of one's experience without judgment" (Davis, 2012).

Benefits of Mindfulness

- Helps reduce stress and anxiety
- Lower blood pressure
- Improve Sleep
- Improve Concentration/Focus
- Improve Emotional Regulation (Hulsheger, Feinholdt, & Lang, 2013)
- Let's Practice...
 - Body Scan Exercise
 - Processing

Practical Strategies to Reduce Burnout

Moments of Mindfulness Prevention starts with awareness of the signs of burnout.	"Choose Your People/Supports"	Engage in personal counseling, continued supervision (with multiple supervisors?), consultation, or utilize EAP services
Analyze, Prioritize, & Advocate for your professional self	Exercise/Activity	Conscious Breathing

(Jerath et al., 2015; Homma & Masaoka, 2008)

Ways to Identify & Advocate for Those Experiencing Burnout

IDENTIFY

- Share your observations with the person.
- Be open, supportive, and available.
- Listen and fully seek to understand their circumstance or perspective.
- Brainstorm ways to intervene and assist without burning out yourself.
 - Assess your own boundaries.
 - Know going into the discussion how much time you have to commit.
- Supervisors (Merriman, 2015)
 - Seek feedback regularly, role model/promote work/life balance, monitor workload/scheduling, consider employee benefits

ADVOCATE

- Avoid and/or call out dismissive communications
- Normalize and focus on solutions
- Encourage them to identify and utilize external supports
- Practice <u>Emotional Hygiene</u> (17-min TEDx Talk)

(Skovholt et al., 2001)



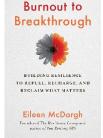
Additional Resources for BURNOUT

READING

- BOOK: Jennings, P. (2020). *Teacher burnout turnaround: Strategies for empowered educators.* W. W. Norton & Company.
- BOOK: Nagoski, E., & Nagoski, A. (2019). *Burnout: The secret to unlocking the stress cycle*. Ballentine Books.
- BOOK: McDargh, E. (2020). Burnout to breakthrough. Berrett-Koehler Publishers.



PATRICIA A. JENNINGS



WRITING APP: *Penzu* for secure journaling APP: *Grid Diary* for templated journaling APP: Calm

LISTENING PD: <u>PESI Example</u> PODCAST: <u>Fried: The Burnout Podcast</u>

Moving Toward Wellness

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What is Wellness?

Wellness is a strengths-based approach defined as "A way of life oriented toward optimal health and well-being, in which body, mind, and spirit are integrated by the individual to live life more fully within the human and natural community. Ideally, it is the optimum state of health and well-being that each individual is capable of achieving" (Myers et al., 2000, p. 252).

DISCUSS IT (or put in the chat)...What does Wellness mean to YOU? What does it look like? Feel like?

Self-Care vs. Wellness

- WELLNESS: "the WHAT"...a general orientation towards optimum health and well-being.
- SELF-CARE: "the HOW"...a generalized term that defines how you treat yourself and care for your health and wellness.
 - Includes multiple dimensions.
 - Each area requires care, attention and intentional behavior
 - Inter-related



(Lawson & Myers, 2011)

Thoughts on these?

True self-care is not soft baths and chocolate cake. It is making the choice to build a life you don't need to regularly escape from.



Bill Marklein @employhumanity

Culture is how employees' hearts and stomachs feel about Monday morning on Sunday night.

Practical Strategies to Maintain Wellness

Social Connection & Support- "the power of a walk or talk"

• Include 'tactical pauses'/debriefing; normalizing the experience; asking for feedback

Start practicing the skill of self-care while you're feeling good

• Be proactive...schedule in your "well checks" often! Start, maintain, end the year with this in mind.

Start Small

• Be reasonable with what you have or can do!

(Svoltholt, Grier & Hansen, 2001; Venart, Vassos, & Pitcher-Heft, 2007)

Planning Your Wellness Alright...we took the time to assess our current state of burnout and/or wellness early in the session...after learning more about each topic, let's now engage in the planning aspect.

 Slow down, Get Support, Re-evaluate goals & priorities...and let's normalize imbalance.

• Wellness Template

MY WELLNESS PLAN

Things that maintain my wellness	I am well	Things that decrease my wellness at this state
Things that increase my wellness from this state	I am struggling, uncomfortable, but still relatively ok	Things that decrease my wellness at this state
Things that increase wellnes from this state	I need some help from friends and other professionals	Things that decrease my wellness
	Emergency Contact Person:	
	Phone #	

Ways to Identify & Advocate for Those Experiencing Wellness

Acknowledgement

Sharing tips....what is working?

Increasing/encouraging accountability

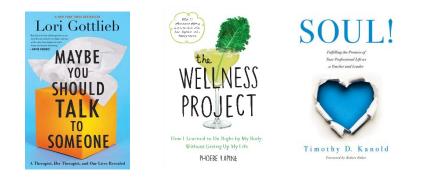
Boundary Setting

Team or Committee in the workplace

Engagement Activities

(Barnett et al, 2007; Brown et al., 2020; Venart, Vassos, & Pitcher-Heft, 2007)

Additional Resources For WELLNESS



READING

- BOOK: Gottlieb, L. (2019). *Maybe you should talk to someone: A therapist, her therapist, and our lives revealed*. Houghton, Mifflin, Harcourt Publishers.
- BOOK: Lapine, P. (2016). The wellness project: How I learned to do right by my body, without giving up my life. Penguin Random House.
- BOOK: Kanold, T. (2021). SOUL! Solution Tree.

WRITING

- APP: Gratitude: Self-Care Journal
- APP: Headspace (mindfulness and meditation)
- APP: My Water Balance



LISTENING PODCAST: Why we're burned out and what to do about it PODCAST: TED- Health



Questions?

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- Yang, Y., Hayes, J., Owen, J., Hilsenroth, M., & Sandage, S. (2020). Causes and consequences of burnout among mental health professionals: A practice-oriented review of recent empirical literature. *Psychotherapy*, 57(3), 246-436.



Presenter Information

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Let's Discuss It!

First and foremost,

- What are YOU doing for YOU?
- How will you get there or what are you already doing to get/be/stay well?



Do you have a **policy or procedure** in place IF someone is truly burned out/not professionally functioning?

If so, what is included? How is it handled?

What are YOU doing in your building to encourage faculty/staff wellness?

Initiatives, committees, acknowledgement etc.

When poll is active, respond at PollEv.com/laurastabler160
Text LAURASTABLER160 to 22333 once to join

Future Topics for Discussion

🎇 No responses received yet. They will appear here...







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"Rather than wandering around in problem-solving mode all day, thinking mainly about what you want to fix about yourself or your life... You can pause for a few moments throughout the day To marvel at what's not broken" *Kristen Neff*

HAVE A GREAT WEEK!